Slido Privacy Commitment

Last updated July 13th, 2020.

Our Data Privacy Commitment

Slido takes privacy very seriously, and we're committed to helping all Users enjoying Slido to understand and comply with applicable privacy laws, including the relevant parts of the General Data Protection Regulation ("GDPR") and the California Consumer Privacy Act ("CCPA"). We are also a proud signatory of the <u>Contract for the Web</u>, respecting and protecting people's privacy and personal data to build online trust.

On this page, we'll explain our approach to achieving data privacy compliance, both for ourselves and for our Customers.

The Slido Way and Resources

What we're doing to be continuously compliant and where you can find more information:

- Our infrastructure (incl. User interfaces and service offerings) is designed with privacy and security in mind and gives Users control over the data they submit to/ via Slido, wherever possible.
- We are holders of ISO 27001 (information security) and ISO 9001 (quality management) international standards <u>certificates</u>.
- <u>Slido Terms of Service</u>: transparent explanations in simple terms on how we treat your data in general, including the documents below for more information.
- <u>Slido Data Processing Addendum</u>: ensuring a compliant relationship between our Customer as the personal data controller (or business) in Enterprise plans and Slido as a processor (service provider) as a part of our <u>Terms of Service</u> for all clients, detailing our personal data processing for them.
- Slido Privacy Policy: simply how we treat your personal data in detail.
- <u>Slido Security Standards</u> and <u>Security Appendix</u>: what technical and organisational security measures we have in place to protect your data.
- <u>Processors (Service Providers)</u> table: a list of our service providers incl. what data they process for us, why, where and what transfer safeguard is used.
- We undergo regular data privacy audits and security audits.

Stay Updated

We are continuously monitoring any new guidance around privacy compliance, and update our systems and legal commitments accordingly. Watch this space for updates and new information as it becomes available.

If you have any questions or concerns about privacy at Slido, our Data Protection Officer at dpo@slido.com would be happy to help.